SharePoint Customization Hands-On Troubleshooting

Scenario 05: Corporate Branding

Student Lab Manual

Instructor Edition (Book Title Hidden Style)

Version 1.0

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# Lab 1: Troubleshoot Branding Solution

#### Introduction

Contoso is responsible for the operations of a SharePoint 2013 farm. The developers have been working on a branding solution. The solution named Scenario05.wsp includes a User Control registered on a DelegateControl on the masterpage. This is done in a Web Scoped Feature named Scenario05 Design Elements.

The User Control will change the color of the top bar on all pages.

The developers states that it “Works on their machines”, but it does not work in “your” production environment. Obviously, this is your fault, and you need to figure out why.

#### Objectives

After this lab, you will be able to:

* Identify and evaluate the tools and techniques learned in the lessons
* Perform a root cause analysis

#### Estimated time to complete this lab

30 minutes to complete tasks, 15 minutes discussion.

#### Tasks

By leveraging demonstrated troubleshooting tools, you should complete the following steps as part of this troubleshooting scenario:

1. Figure out why the top bar is not changing color
2. Present a possible cause
3. Implement a solution (you can change the deployed files directly on the server)

#### Steps to get started

Follow the steps below to get started with the scenario:

1. Log into the machine **SP01**
2. Open <http://scenario05.contoso.com> and see that the top bar is still blue
3. Start the investigation
4. Apply the fix manually and verify the color change

# Lab 2: Complaints from Communication Division

#### Introduction

After successfully determining the cause of branding issue, you cannot get your hands down. However, a few minutes later, the Communication Division contacts you, and they do not like what they see. Apparently, the original developer was not very good with colors and have implemented it wrong. Now he is on Paternity leave for 6 month, and you will have to fix the problem.

#### Objectives

After this lab, you will be able to:

* Identify and evaluate the tools and techniques learned in the lessons
* Perform a root cause analysis

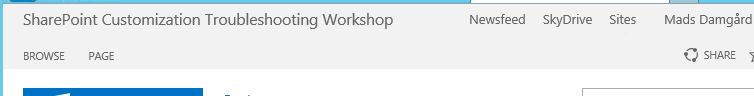
#### Estimated time to complete this lab

45 minutes to complete tasks, 15 minutes discussion

#### Tasks

By leveraging demonstrated troubleshooting tools, you should complete the following steps as part of this troubleshooting scenario:

1. Determine how the existing solution changes color
2. Modify the files to have it look similar to the picture below



#### Steps to get started

Follow the steps below to get started with the scenario:

1. Log into the machine **SP01**
2. Start the investigation